

Notes from the ACCU meeting, 9-Mar-2011

Agenda page:

<http://indico.cern.ch/conferenceDisplay.py?confId=126679>

(official minutes will be posted here)

GS Department:

New proposed airport shuttle times:

==> Take note that you are invited to give feedback on the airport shuttle schedule (page 4) which is being optimized.

The tram 18 will start circulating to CERN in the beginning of May. The tram 18 will run 5:00-0:00 every 10 mins. Bus 56 to be discontinued. GS departement is studying different ways of promoting the use of the public transport including on site shuttle and eventual shuttle from Pays de Gex (page 5).

A CERN wide questionnaire being prepared to gather info of practices and wishes concerning mobility

CERN car sharing to launch June 2011 with 30 vehicles

Bat.38 renovation completed Mar.20

Several improvements to online Hostel web booking. (Still to implement long term waiting list)

Parking area by CERN reception, so-called "flag parking area", to be beautified.

- short term (April 2011): 50 P+R places for TPG users, rest reserved for CERN registered people with an access control so as the parking would not be saturated by outside people

- longer term: "conours route de meyrin" projects this year, work to be completed 2014/15

News from DG:

- progress summary from ACCU was presented by him in the Council and it was very much appreciated

- restaurant 2 and 3 will change to novae (which already has rest 1)

- The main reasons for LHC running 2011-12 are the good performance of the machine and the quick analysis in the experiments
-> hope to get first hints on +/- Higgs by the end of the year which could be confirmed to 2012

- shutdown 13-14: length not defined but min 15 months and could go

to 19 months

- first collisions this weekend
- diversity - good year 2010 for fixed target expts, "physics breakthrough of 2010" for the antihydrogen expts

Service Desk:

A new service desk has opened on second floor of Bat.55

One Service Desk for CERN (one number to call, 77777, one place to go). 6 persons available to cover daytime, phone afterward

<https://cern.service-now.com/service-portal/>

New account management system was introduced Nov.2010

- Note in particular page 7 - self service tools to manage your account
- Accounts closure policy: accounts stay open 2 months after the end of the contract, accounts closed after 6 mnths unless exception asked